



Issue 3

Beyond Cover

News from **Cornwall Fire and Rescue Service**

December 2010

A service of Cornwall Council



In this issue:

82 gold medals are bought home from the World Firefighter Games in South Korea

Celebrating 10 years of the Community Fire Safety Advisors

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Welcome

Welcome to the third issue of Beyond Cover, Cornwall Fire and Rescue Service's very own magazine.

As Nigel wrote the last message, I thought it was only fair I wrote this one. Wow, what a year! This edition's front cover shows just a handful of photos from events and activities that have taken place this year. Without your help in supplying photos, Beyond Cover would not be the newsletter it is. Having said that, I hope that next year you will all take an even keener interest to capture that perfect photo and forward them onto me at Service HQ for inclusion into the image library.

Photos are an important tool to display the excellent work we do as a Service, but we need more...I need more! I love receiving and using your photos in our Service material. Just to make you all aware, there are cameras available to borrow from service HQ- all of the details can be found on our staff intranet: <http://cornwallcouncilintranet/bookit>

Thanks again to everyone who has been busy writing articles for this issue, I couldn't do it without you. If you have a news story you would like to contribute for the March 2011 issue, please email it, along with any photos to: infohub@fire.cornwall.gov.uk by 31 January 2011.

Have a great Christmas and we'll see you in the New Year!

Emma Hobbs
CFRS Web Manager and
GM Nigel Vincent

Christmas message

As 2010 draws to a close, the senior management team and I would like to thank you all for your hard work, commitment and support over the last 12 months.

2010 has proven to be as challenging as other years but I can honestly say that, on reflection, I believe that we have moved forward as an organisation and proved that we can respond effectively to the challenges facing us.

The highlight has obviously been the demise of the Improvement Board and the recognition from others in the sector that we are not a failing authority, far from it!

There is no doubt that the ever tightening grip on the public purse will provide further challenges in the coming months but, as a team, I know we are in a far stronger position than we were 12 months ago.

With so much talk about budgets and the financial state of the country it is easy to forget at times that we provide a front-line service and that delivering this service often presents our staff with difficult and hazardous situations. It is therefore appropriate, at this time of year, to remember the families and friends of colleagues from fire and rescue services across the world who have lost their lives whilst serving their communities.

On a brighter note, I will close by wishing you and your loved ones a very happy Christmas and best wishes for 2011 in the hope that it brings you success in all that you seek to achieve.

Des Tidbury

Chief Fire Officer and Head of Community Safety



Road traffic collision

In the early hours of Friday 24 September, fire crews from Redruth along with other crews were mobilised to the Comford area of Lanner, to respond to a road traffic collision incident.

The incident involving two vehicles, resulted in trapped passengers and an unaccounted for male casualty that had been thrown from the vehicle at high speed.

When we arrived at the accident, the passengers had been rescued from the vehicles and were in the care of West Country Ambulance Service. Immediately the rest of the fire crews and police searched the area looking for the unaccounted

casualty using thermal imaging equipment.

After an intensive 34 minute search of the road, surrounding fields and hedges two firefighters spotted the casualty in deep undergrowth next to a river some 20 feet from the road. Within minutes, the casualty had been rescued by the crew and paramedics and was in the back of the ambulance and on his way to Treliiske Hospital in a critical condition. If it hadn't been for the patience, focus and professionalism of those firefighters then he may not have been found in time.

We have since received a thank you letter from the parents of the casualty which reads:

We are writing to say a huge thank you for your amazing help in finding our son Jez who was thrown from a car in a serious road accident in the early hours of Friday morning (24 September) at Lanner, without the expertise and patience shown from your crew our son may not have been found in time. Jez is making good progress and should be moved out of ICU today (29 September 2010)

Thank you all

Clive and Julie Popperwell

Rob Hoskin

Firefighter
(Redruth Community Fire Station)



Public Health and Protection

The Public Health and Protection service play a vital role in protecting and maintaining the safety and wellbeing of our local communities. As many of you will be aware, we work in partnership to ensure that we deliver our services effectively and meet local need.



But, you will not know all of the areas of work that the service has been involved in during the past 12 months. Here are just a few ideas:

- Trading Standards received 9,663 requests for service
- Animal Health received 970 requests for service and 500 referrals from the meat hygiene service
- Environmental Protection received 2,833 noise nuisance complaints, a further 2,563 other nuisance complaints and 1,921 dog related complaints
- Food and Health and Safety received 4,444 requests for service and a further 1,945 notifications of infectious disease
- Licensing received 11,971 licence applications and renewals and 109 complaints concerning taxis and private hire vehicles
- Healthy Homes received 1,197 requests for service in relation to housing conditions and energy efficiency, and approximately 700 applications for disabled facilities grants
- Port Health at Falmouth received 37 requests for ship sanitation central certificates
- Registration was presented with 5,215 births to be registered and 5,251 deaths to be registered
- The service as a whole received 105 Freedom of Information requests

These examples alone reach 49,424 requests for service. I'm sure you will all agree that the Public Health and Protection service is certainly in high demand.



Allan Hampshire
Head of Service

Exercise Bortle

On the evening of 4 November 2010, CFRS were involved in a multi agency incident at Newquay airport which involved the crash landing of a Flybe Dash 8-Q400 aircraft and resulted in a severe fire and multiple casualties.

Fortunately this incident was only the scenario for exercise "Bortle" (Bortle is a numeric scale used to measure darkness). The aim of the exercise was to test the airport's emergency orders. As part of the exercise agencies activated the multi



agency response plan for Newquay Airport.

Five appliances took part in the exercise along with the airport fire service, Devon and Cornwall Constabulary, SWAST, emergency management and 15 live casualties.

Our role was to assist with the firefighting and rescue operations as

New vehicle

In the last issue, we told you about the new specialist appliances that we are introducing into the Service. In this issue we feature the new welfare vehicle which is a totally new concept for the Service. It is designed to provide welfare support to firefighters at the scene of long incidents.

The vehicle has a number of facilities including:

- 2 sinks for hand washing facilities with running warm water
- 1 male and 1 female aircraft type vacuum toilet cubicles with individual hand washing facilities
- 60 litre refrigerator
- Hydro boil water boiler
- Storage for packaged food/meals
- 500 litre storage tank for potable water
- 1000 litre storage tank for waste water
- On board diesel driven generator for lighting and power
- Stowage for air shelter, tables and chairs

The vehicle has been designed to operate for long periods with minimal maintenance. The vehicle is capable of providing in the region of 750 uses of the toilets before any sanitisation operations are required.

The vehicle is currently based at St Dennis for operator training. View a picture of the Welfare vehicle at www.cornwall.gov.uk/firefacts

well as supplying water to the airport FRS and SWAST for decontamination units. Bronze and Silver command points were established along with a media centre.

The exercise ensured that all CFRS personnel who form part of the pre-determined attendance for Newquay Airport are aware of the standard operating procedures for this type of incident.



Colin Hatch MBE retires after 31 years service

Area Manager Colin Hatch, MBE, has retired from Cornwall Fire and Rescue Service after 31 years of dedicated and loyal service.



Colleagues from the Council and other fire services across the country celebrated his remarkable career at Hayle Rugby Football Club on 23 October 2010 and thanked him for his outstanding service to Cornwall.

Colin joined Cornwall County Fire Brigade on 26 March 1979 and was initially based at Camborne Fire Station.

The exercise was funded by Newquay Airport as it is a requirement by the Civil Aviation Authority for procedures to be tested annually. A CAA inspector attended to oversee the exercise which was a success. As with all exercises learning points were highlighted. All agencies who attended are now better prepared to deal with an airport incident should it ever occur for real.

During his illustrious career with the Service he was based at a number of different locations and fulfilled a variety of different roles including Training Manager, Divisional Commander for West Division and Senior Staff Officer based in Truro, with his final posting being that of Area Manager for Protection in 2010.

He has always been a keen sportsman and this interest has seen him promote and support sports within the fire service. He has held a number of elected positions in Cornwall as well as regionally and nationally, culminating in being awarded the National Fire Service Sports and Athletic Association plaque for his contribution during the evening's presentation.

With approximately 300 attending the retirement evening, Colin said:

"It has been an honour and privilege to have been part of a service that supports the community in so many different ways. I have made a number of friends over the years and will miss them all. Special thanks for this evening must go to Hayle Rugby Club for hosting the event and the small team who made it such a memorable evening".

So what of the future? Colin is adamant that there is still much to do and he will continue to be involved with his local community of Angarrack and remain an integral member of the famous 'Angarrack Christmas lights' show. He also continues to assist with the re-development of the community centre within the village.

Colin Hatch was awarded an MBE for Services to Local Government in the 2009 New Year's Honours List for his service to Cornwall Fire and Rescue service, his support of sport in the fire service and his community activities.

Terry Smith retires after 37 years service

Terry Smith has retired from the Service after 37 years of working out of Bodmin Community Fire Station, as an On-Call Firefighter and for the last 20 years as Crew Manager.

During his service, Terry also worked as station cleaner and handyman before being taken on by Atkins as an Area Support Operative, the job which he will continue to do.

Terry was one of a team of three On-Call personnel who started a Fire Cadet unit at Bodmin in 1998. He has continued in the role of Cadet Instructor throughout that time and will continue to do so as a civilian instructor.

On 22 October the Chief Fire Officer attended Terry's last drill night to present him with his Long Service Award and to commend him for his dedication and commitment.

I would like to take this opportunity to echo the Chief's words and to wish Terry, his wife Sarah and son Kye all the very best for the future.

Richard Gibbons
Station Officer
(Bodmin Community Fire Station)



A fond farewell to Karen Wills who is leaving the Council after 30 years

Karen Wills, Fire & Rescue Service Resourcing Adviser, is leaving on the 30 November 2010, after over 31 years service with the Council.

Over Karen's long career she has provided dedicated HR support to numerous departments in the Council, including Transportation and Estates, Personnel Services, HR Resourcing Team, and also undertook secondments on behalf of Cornwall County Council to Carrick District Council as an Assistant Personnel Officer and Falmouth College of Art as a Personnel Officer. Karen qualified as a Graduate

Member of the Institute of Personnel and Development in 1997.

On the 3 July 2000, Karen was seconded to the Fire Brigade as Assistant Personnel Officer in the Personnel and Payroll Team. She subsequently was promoted to Personnel Officer in July 2005 in recognition of the role she undertook in the Brigade.

Over the past 10 years Karen has been a loyal and a committed member of the team and although she could have asked for a secondment back to the Central Personnel Team, grew to love the Fire Service and in particular the recruitment of retained and

wholetime firefighters. She has been instrumental in many successful recruitment campaigns and in her HR role has touched the lives of many staff within the Service, both uniformed and non-uniformed.

Although Karen moved across to the Central HR Resourcing Team in May this year; due to the Corporate Centralisation of HR, she has continued to provide a sterling service to the Fire & Rescue Service. Karen will be missed by a great many people and we would like to wish her well and thank her for all the hard work and support she has given us.

Gayle Seymour
HR and OD Consultant

6th place in National Vehicle Extrication Challenge

After their achievement at the World Extrication Competition in Cork, Ireland last month where they achieved a very creditable 20th place, Cornwall Fire and Rescue Service's Extrication Team consolidated their spot in the top ten of UK fire and rescue services after finishing in 6th place out of 48 teams in the National Challenge staged at Eastleigh in Hampshire in September.



In challenging weather conditions, the team competed against and beat former world champions to achieve a top ten placing for the second consecutive year.

The team of firefighters from Camborne, Redruth, Mullion and St Mawes Community Fire Stations was captained by Crew Manager Robert Martin from Camborne who was delighted with the team's performance.

Cornwall Fire and Rescue Extrication Team would like to thank their sponsors, Sims Metal Management, Flambards, Weber Rescue UK and

Travis Perkins for all their support over the last two years.

For more information about the team **visit: www.cornwall.gov.uk/extricationteam**





10 years of Community Fire Safety Advisors

The 2010/11 academic year saw the start of the 10th anniversary of Community Fire Safety Advisors (CFSA) in Cornwall.

During the last 10 years the CFSA have educated over 130,000 pupils and attended countless life skills events, open days and other community engagement days as well as being a driving force behind fund raising activities for the Chernobyl Children who visit Cornwall each year. On all occasions they have portrayed a positive image and provide a diverse approach to service delivery that is essential in a modern day fire service.

The role of the CFSA - Rachel Hoare (East), Sarah White (Mid) and Leigh-Anne Parfitt (West) is to educate and change the behaviour of children in relation to fire safety, to

ensure they enter the community as young adults with improved life skills. Fire prevention education needs to go beyond what to do or what not to do. Young people need a good level of understanding of fire so that they can identify risks and take appropriate action. It is an essential but basic life skill. With these skills and fire awareness, young people can help us to reduce the number of fires and casualties that result from fire and are therefore "working together to make Cornwall safer."

The CFSA role has developed over the years and has seen many changes in delivery styles and material used. One of the most recent successes that the CFSA have seen introduced to the learning



arena for pre-school children is 'elfs' (early learning fire safety) a learning resource.

I'm sure you will all join me in congratulating them on the vital contribution that the CFSA make in meeting some of the key objectives for Cornwall Fire and Rescue Service.

Sacha Wheatman
Prevention- Group Manager

Presidents Award presented to Reverend Ian Froom

Ian has provided Chaplaincy services to Cornwall Fire and Rescue Service on a voluntary basis since 1997. During this time he has also been an active supporter of The Fire Fighters Charity serving on the Cornwall Committee.

Ian is an integral member of the Service providing support above and beyond what could be reasonably expected of a volunteer, especially in regard to pastoral care during times when beneficiaries are suffering from bereavement,

terminal illness and other difficult situations facing them in life.

On behalf of Cornwall Fire and Rescue Service and The Fire Fighters Charity, Ian was presented with a President's Award Certificate by CFO Des Tidbury at Truro Fire Station. The citation read:

By the President of the Cornwall Committee in appreciation and recognition of his care, dedication and pastoral support to serving and former members of the Fire Service in Cornwall.





Postcard from... St. Mawes Community Fire Station

Hello, my name is John Andrew and I am the Station Manager at St Mawes Community Fire Station.

I joined the crew here at St Mawes 23 years ago and have been the Station Manager for the last 5 years. During my years in the Service I have, in the past, served a dual role in responding to fire calls whilst working in the 'nearby' town of Falmouth.

The many changes in the way our station operates has certainly been challenging from the good old days and when we were asked to take part in the pilot salary scheme we had to take a good look at how the station could adapt. The extremely positive attitude of the station personnel at St Mawes was the key to the undoubted success of the scheme that we are still running and will hopefully continue to do so.

The firefighters are very active within the community and our co-responder pilot scheme using the

response car has certainly changed the working of the station and the duty rotas. We have responded to 90 co-responder calls from the end of April 2010 to the end of October 2010 and once again the new ambulance responder skills and casualty handling procedures are proving invaluable in providing first class patient care to the residents of the Roseland Peninsula.

When the station changed its name to 'St Mawes Community Fire Station' we talked about what we could do to integrate further into the role as community servants and residents and considered the idea of organising a 5 November firework display that would safeguard the safety of all. Our inaugural event was in 2009 and with local businesses that were all fantastically generous; we all chipped in from our own pockets in making a very



successful event. Letters of thanks were sent to all the schools in the area and we made sure that all the parents were aware of the safety messages that we were getting across.

As an extremely proactive station, we will continue to work with all the various community groups and associations on the Roseland and look forward to the future with great expectations

John Andrew
Station Manager St. Mawes Community Fire Station

82 gold medals from the World Firefighter Games in South Korea

The FSSAA UK swimming team has competed in the 11th World Firefighters Games which were held in Daegu, South Korea from 21-29 August 2010.

The team of 7 swimmers (Colin Thompson, Chris McCabe, Stuart Trees, Chris Aust, Andy Ball, Sam Nicholson & Sam Morris representing Cornwall FRS) competed in 28 events held over 4 days in Drury Park's 8 lane long course pool.

The UK team produced a massive medal haul of 82; 58 gold, 19 silver and 5 bronze, breaking previous fire service and home county records in the process. Colin of Merseyside FRS, Chris McCabe of West Yorkshire FRS and Sam Morris took a clean sweep of gold medals in all their individual events, Sam's final total reached 14 gold medals, 9 personal bests, 8 county records and 3 fire service records.

The 1500m open water course was held in Su-seong pond and proved another success for team UK. Chris McCabe of West Yorkshire FRS

took gold (19.29) in 35-39yrs and it was an all UK podium for the girls; Sam Morris took gold (21.28), Sam Nicholson, silver and Abigail Link, bronze in 30-34yrs age group.





A time to reflect

As well as reflecting on our accomplishments, this time of year offers a chance to remember those who have passed away over the last 12 months.

November is a month in which we remember those who have died. In the Church calendar, 1 November is celebrated as the Festival of All Saints when we remember all those

who have kept our faith alive over the centuries. On 2 November our minds turn to the Commemoration of All Souls when we remember those known to us among our families and friends who have died over the years. The 11 November is when we honour the memory of all those who have died in the service of their country.

It is fitting therefore that at this time of year we reflect on the lives of

colleagues from the Fire Service who have died in the past year, whose names appear below.

In July of this year a short Memorial Service was held at St Austell Fire Station in conjunction with a reunion of the Retired Members Association. This was well received by those present and it is hoped that we might make this an annual occasion in a larger venue, open to families and friends who can come together to remember all who have served and are now at rest. This way, we can give thanks for the contribution they have made to the communities in which they lived.

Ian Froom

Chaplain,
Cornwall Fire and Rescue Service



We pay tribute to...

D Annear

Served as a wholetime Firefighter at Falmouth from 1 June 1963 to 22 March 1992.

R Bowden

Served as a retained Leading Firefighter at Looe from 1 April 1948 to 30 November 1980.

W Buckland

Served as a retained Firefighter at Newquay from 4 November 1952 to 31 August 1958.

A Burrows

Served as a Firefighter at Fowey and St. Austell from 10 December 1966 to 28 February 1985.

E Kinver

Served as a wholetime Senior Fire Control Operator from 12 January 1959 to 31 November 1985, at Headquarters in Truro.

F McCready

Served as a wholetime Sub Officer at Truro and Headquarters from 1 April 1948 to 14 August 1969.

R Michael

Served as a retained Station Officer at St. Dennis until 31 August 1980.

R Philips

Served as a retained Firefighter at Launceston from 1 March 1976 to 31 March 1991.

J Thompson

Served as a retained Firefighter at Truro from 25 July 1949 to the late 1970's.

A Whitfield

Served as a wholetime Leading Fire Control Operator at Headquarters in Truro from 15 October 1973 to 30 April 2010.

H Willis

Served as a retained Firefighter at Launceston from 1 June 1969 to 30 June 1990.



'elfs' initiative is presented to South West Fire and Rescue Services

An exciting and innovative way of delivering important fire and road safety messages to the youngest members of the community which was created, developed and piloted by Cornwall Fire and Rescue Service (CFRS), has been presented to the South West Region Fire and Rescue Services.

The elfs (early learning fire safety) project was developed in house with funding from the South West Regional Efficiency and Improvement Partnership Project Board. The pilot scheme has been so successful that elfs is set to be shared throughout the south west and with the potential for the scheme to go national.

Since its launch in Cornwall in February, elfs has been loaned on over 270 occasions which means that over 4500 children have had fun with the educational resource which takes the form of a large colourful box, shaped like a fire engine containing fire and rescue dressing up clothes, games, jigsaws and books.

Behind the fun and games there are serious messages. Each of elfs seven strong crew of firefighters, from 'Blue Watch, Kernoweth Fire and Rescue Service', based in 'Kernoweth Town' focus on a specific safety message.

elfs works within the early years foundation stage (EYFS) curriculum and CFRS have been supported by Children, Schools and Families to help promote a healthy and positive awareness of the fire and rescue service, fire and road safety, the role of the firefighter and healthy living.



To support elfs, an interactive children's area has been set up on the Cornwall Fire and Rescue Service section of Cornwall Council's website. The pages at www.cornwall.gov.uk/elfs include games and activities as well as an 'ask the elfs' question area for the children to send in their fire related questions.

Elf's was showcased to Fire and Rescue Service colleagues from Devon & Somerset, Gloucester, Wiltshire, Dorset, Avon at a meeting on 14 October at the headquarters of Devon and Somerset Fire and Rescue Service with help from children from a local school.

In Cornwall, elfs can be booked for a period of two weeks on free loan to anyone involved in the education and care of children in the EYFS, including nursery workers, carers and playgroup leaders. It aims to deliver specific key messages in a fun and interactive way so that the children learn through play.

For information, visit the website: www.cornwall.gov.uk/elfs





New uniform contract

The South East Region carried out a full tender exercise for the supply of a uniform solution that is fit for purpose and compliant with the needs of a diverse workforce. This contract has now been placed with Hunter Apparel and is available to all UK FRS's.

Almost 30 UK FRS's (including CFRS) have joined the contract, which

has provided us with a timely opportunity to incorporate our change of branding using the chosen option.

Based on the latest information from the suppliers, it is anticipated that we are currently able to aim for a "go live" date of April 2011, we are actively working with the suppliers to bring this date forward if at all possible.



Fire Investigations

In the last edition we caught up with the Service's very own arson detection dog- Nelson. This time we thought we would share with you the importance of fire investigations.

As a Service, we have a duty to investigate fires and determine the origin and cause. If we can identify the cause of a fire we can work towards preventing a reoccurrence.

Prior to any fire investigation our operational personnel have the important task of extinguishing the fire. At the scene firefighter actions need to be recorded so that they can be discounted from any actions prior to their arrival and any potential criminal activity. This information includes:

- **What did you see on arrival?**
- **Where was the fire most intense?**
- **Was there more than one seat of fire?**
- **Were doors open or closed?**
- **What firefighting action did you take?**
- **Did you force entry?**
- **Did you move any furniture?**

This is vital information that needs to be passed to the fire investigation team.

Fire investigations also look at fire spread and the effect of fire on materials used in the building construction. This can lead to changes in building design and building regulations, for example with the fire at the Penhallow Hotel in Newquay. The fire investigation



team established that the lack of fire protection of the light wells had increased the speed of fire spread. The British Research Establishment has also since made recommendations in British standard 9999 with regard to the fire protection of light wells due to this investigation.

All too often the cause of fire is deliberate; when this occurs then the police have primacy. In these situations we work alongside the forensic scientists and scenes of

crimes officers. The tragic events in Bodmin on 5 November last year where Mary Fox died due to a firework being put through her letterbox is an example of the important role we play as a Service. Cornwall fire investigators were instrumental in identifying the cause of the fire. At the scene our team of investigators identified evidence of broken firework rocket sticks in the vicinity of the house and then undertook an archaeological type excavation of the scene recovering the remains of a rocket in the hallway adjacent to the front door. The subsequent fire investigation report was used as evidence to convict three people who were jailed for terms of up to seven years. Our activities have not yet finished as we have an important role to play in preventing this type of incident happening again. We are working with our partners to educate and inform local communities about the dangers of fireworks and their misuse in order to prevent a reoccurrence of this tragic event.

Within the fire service we all have a part to play in making Cornwall safer.

Steve Halstead, Group Manager



Chief Fire Officer's question time

Q "The dictionary defines a Business as an organisation that is concerned with industrial and commercial processes. Since we do neither as an emergency service, are we not 'over indulging' ourselves with a title? Surely Service Planning and Service Development says much more about what we are striving to achieve?"

GM Nigel Vincent

A **Des says:** "Interesting point, the dictionary I have in front of me uses a wide variety of terms including enterprise, organisation, function, profession etc to describe business. I suppose, where I am with the naming of the team, is to be able to reinforce the need to become more business-like. The dictionary describes this as (amongst other things), efficient, methodical, practical, professional, well ordered and thorough. If we can achieve all the above and ensure they are embedded and maintained throughout the Service then we will be well positioned for the future. So in short, I don't believe we are over-indulging ourselves, merely attempting to drive through a more business-like approach to all we do."

Q "I understand that negotiations are taking place between the FBU

and the Service regarding an adjustment to the contracts for wholetime firefighters providing evening cover on day staffing stations. I have heard many firefighters employed on this contract express their deep concerns and that they fear no agreement will be reached. If this should happen, how do you intend to resolve the situation?"

SM Mark Salter - Business Development Team

A **Des says:** "What we are seeking to achieve is an inclusive secondary contract that is available to all, no matter what duty system an individual may be working. I also believe that we need to develop a system that will secure secondary contracts for the longer term and enable us to improve crewing where it is needed. As with any consultation exercise I am confident that we can reach agreement, albeit there may have to be a degree of compromise from both sides."

Q "Although not identified as an area of weakness during external auditing, it nevertheless continues to be the operational personnel (Wholetime and On-call) subjected to the majority of internal auditing/monitoring. It is apparent that we now have a

fairly well established appraisal system in place within the service, albeit one that operates only one way. I feel there would now be scope for a two way appraisal system giving individuals at all levels the opportunity to voice their expectations of those in more senior roles. This is something that has been adopted in other organisations, do you feel such a system could be utilised with effect within Cornwall Fire and Rescue Service?"

WM Nick Harvey - 2:1 Camborne Red

A **Des says:** "I wish I could share your view that we have a 'fairly well established appraisal system in place', as I don't believe we do. Unfortunately I am well aware that many of our staff are still not given a robust performance review on a regular basis and until we are in a position where this is seen as common place, I do not feel we can further develop the appraisal system. However, I would be more than happy to implement 360° appraisals (as I think you are referring to) at the earliest opportunity as I firmly believe they can be a very effective tool and can further improve the skills and approach of our managers. "



Knowledge

Restoration project on old fire engine

At St. Keverne Fire Station there is an old fire engine which is ideal for restoration.

Not a lot is known about the engine other than that there is a name plate on it which reads 'Otterbein and Co binnen amstel 122 Amsterdam'.

Research has shown that this company was only in existence from 1881 to 1927 and therefore, the engine is quite old.

If anyone is interested in taking on this restoration project, please contact Crew Manager Leon Kemp via email leonatstkev@talktalk.net



Fireworld Project

I would like to draw your attention to the sterling and unsung work of the Fire Services National Museum Trust in its long-standing quest to set up a National Museum of Firefighting on a site in Northamptonshire, to be known as Fireworld.

Originally founded in 1979, the Trust has since built up an unrivalled national collection of vehicles, equipment and a vast array of fire service memorabilia, representing over 200 years of British firefighting history and development. Since 1997, the Trust's collection has been located in the historic Napoleonic former Royal Ordnance Depot at Weedon, Northamptonshire, not far from Junction 16 on the M1.

The Trustees are led by Chairman Norman Dickerson, former CFO of Leicestershire Fire and Rescue Service, aided by Vice Chairman Neil

Wallington, former CFO of Devon Fire and Rescue Service.

The Trust has entered into a partnership with the developer of the Weedon site, to include a fire museum as part of the overall restoration of the site. Planning consent was granted in 1999 and upheld one year later following a planning enquiry

Now, after years of intense work and a few setbacks, the Trust is nearing its goal of opening a collection of national importance. This will not only provide a tribute to all the men and women of the British Fire Service, who in both peace and war, have provided the fire protection of the nation, but to all the firefighters who serve today to protect life and property from the ravages of fire.

On the proposed Fireworld site at Weedon, the museum will aim to educate the public and school children on the risks of fire, preserve for posterity the proud history of the fire service, entertain with a range of interactive displays, and act as a centre for information and

instruction on the whole range of fire safety and prevention issues.

The Grade II listed buildings on the Weedon site are considered by English Heritage to be some of the finest examples of their type, and whilst presenting some challenges in the construction of the Fireworld facilities, will add to the status and reputation of the site as a visitor attraction in the geographic heart of the nation.

It was with pleasure that I recently accepted an invitation to join the Fire Services National Museum Trust as a Trustee. Northamptonshire Fire and Rescue Service will also be exploring ways of providing tangible support for the Fireworld project as it progresses towards its objective.

More details of the Fire Service National Museum Trust and its work together with that of Fireworld can be found at: www.fire-world.org.uk

Martyn Emberson
Chief Fire Officer Northamptonshire Fire & Rescue

Successful partnerships that make a difference

As Neighbourhood Manager for Pengegon, it is my role to broker successful, meaningful relations between agencies and residents.

As an area of deprivation it has all the associated issues- unemployment, substance misuse, domestic violence and anti social behaviour. The Supporting Community Values (SCV) team has delivered a number of



successful courses for youngsters, adults and family groups all of which have been attended and well received.

The courses are fun, motivating, offering discipline and routine, something often lacking in residents' lives. SCV are able to communicate on a level residents find easy to accept and understand whilst still being inspiring and informative. In an area such as this it is vital authority is accepted and boundaries between parties kept low key but still workable. Through our work with the SCV team we started two youth groups who represent their age group on the estate, taking part in litter picks etc and consultations on ideas for young

people. We have worked closely with local fire crews at Camborne who have "adopted" the estate and regularly support events, outings, football sessions etc.

I believe that the regular presence of SCV and the local fire crews on the estate has led to a greater understanding of fire safety. There is a respect from residents to Fire and Rescue staff, a greater understanding from the Fire and Rescue Service in identifying the needs of the local community they serve ensuring they truly are making a difference.

Claire Arymar
Neighbourhood Manager for Pengegon



Partnership working leads to a more secure Cornwall

In the last edition of Beyond Cover, we heard from damage restoration company Richfords Fire and Flood about the steps that property owners can take to limit the damage caused to their home following a fire and also about the “What do you do next” document produced in partnership between Richfords and Cornwall FRS.

In the second part of this article we hear again from Richfords about further partnership working with Cornwall.

Often when the fire service is called to attend an incident, whether it is a fire, flood or other source of damage, they are required to make a forced entry into a property. This is often necessary if the property owner is not available or potentially trapped inside.

As well as the damage to the property, caused by the incident, forced entry can leave windows or doors to a property broken and the property unsecured. Therefore CFRS in partnership with Richfords Fire and Flood, have set up an emergency boarding up service. This service is available 24hrs a day throughout Cornwall and means that

property owners can be reassured that their property will be protected.

In addition to the extra peace of mind for property owners the emergency boarding up service is enabling CFRS to make efficiency savings by enabling fire crews to leave incident sites more quickly once their work is done, as the emergency boarding up team can take responsibility for the property.

The cost of the emergency boarding up service is paid by the insurance companies who cover each property, as boarding up and making secure is an activity which insurers are happy to pay for following an incident.

Most insurance policies expect property owners to take whatever steps they can, such as boarding up, to reduce the insurers overall loss.



Therefore as policyholders we are responsible for doing everything we can to reduce the damage caused.

If a fire occurs, most people know to call the fire and rescue service but many do not realise that there is more they can do to reduce the damage and recover from the incident more quickly.

For more information on insurance claims, and reducing secondary damage visit www.richfords.com

Message from Kevin Lavery

I always look forward to reading my copy of Beyond Cover and I was especially delighted to be asked to write a short message for the Christmas edition. It gives me real pleasure to do so.

Beyond Cover illustrates very well how the Fire and Rescue Service is valued as part of the Council and also describes the real changes underway in the Service.

Since I arrived here two years ago the Service (or Brigade as it was then) has been high up on my personal list of “problems to be solved”, following the disappointing inspection and

consequent intervention by the Government.

I was pleased when Terry Standing joined us and started to tackle the fundamental issues raised by the inspection. Des Tidbury, with the able assistance of the senior management team, has successfully continued this work. All staff have been positively engaged in the improvement programme and we have seen real progress.

As we go into the Christmas season, we have the pleasure that this progress has been recognised by the Government and that the Service has come out of intervention. We

know that there is still a lot to do but I know that we have the confidence to do it!

Thank you all for all the hard work that you have contributed to make this a success. The Fire and Rescue Service is certainly much lower down my list of “problems” as a result!

I know some of you will be reporting for duty over the Christmas break,



but I wish you a very Happy Christmas with your family, friends and work colleagues.

Kevin Lavery
Chief Executive



Frequent caller intervention group

In some instances callers to the 999 service can make high numbers of calls on a frequent and persistent basis for non-emergency reasons without any medical or emergency requirement.

This type of behaviour not only costs services financially, but also diverts emergency service resources away from people who may be in genuine need of such emergency services, so putting people at risk.

The Frequent Caller Intervention Group (FCIG) membership consists of lead officers from Fire, Police, Ambulance, and CDRT's ASB Team. The group's primary aims are to:

- Identify 'hotspot' callers and addresses through comparative call data amongst emergency services
- To safeguard adults and children
- Prevent frequent calls through pro-active intervention by use of initial warnings and ABC contracts
- To sanction preventative legal and legal interventions should it be required if all options have been exhausted

This group is fully supported and embraces safeguarding procedure and gives such procedures due regard. Information shared at the FCIG is shared in the prevention and detection of Crime and Disorder with Section 115 of the Crime and Disorder Act 1998 being used. Primary legislation under the Misuse of Telecommunications Act or Anti

Social Behaviour Orders under the Crime and Disorder Act are the primary enforcement options.

Currently there are 3 preventative ABC contracts on identified frequent callers across Cornwall which are preventing high numbers of calls being made by these individuals. Their call reduction is being monitored through the FCIG.

Tamsin Lees

Crime and Disorder Reduction Team Manager

Spotlight on... Pat Coleman- Chair of the CFRS Improvement Board

The tenth, and final, meeting of the CFRS Improvement Board took place on Wednesday 6 October. Following the meeting, we met with Pat Coleman, Chair of the Improvement Board, to discuss her experiences working with CFRS over the last 18 months and her thoughts on where the Service goes from here.

Overall, how have you found the experience of Chairing the Improvement Board and working with CFRS?

I have done a number of these assignments over the last five years, but this has been the most pleasant and most satisfying. From the very start there was a will to address the issues that had been

identified. I didn't have to struggle to convince the Service's leaders about the changes needed. Gill Steward summed it up for me when she said the spirit of the Board had been of one where people wanted me to succeed in my role, wanted to hear what was being said and then responded positively to it.

How do you feel that CFRS has responded and dealt with the challenges the Improvement Board has set them over the past 18 months?

CFRS has been extremely responsive, willing to listen and take advice. Some of the best sessions have not been the Improvement Board meetings, but workshops or sessions where members of the Board sat side by side and worked on issues together. Those experiences proved

that CFRS personnel wanted the engagement the Board was offering and weren't just going through the motions.

What are there any areas which you think would be beneficial for CFRS to focus on as its priorities over the next few months?

The Improvement Board are in total agreement about the areas to focus on and these are the six that CFRS are continuing to prioritise through sector led support:

- Performance Management;
- Organisational Development;
- Service Planning;
- Equality and Diversity;
- Scoping of IT requirements to support future development; and,
- Partnership and Community Safety initiative evaluation.



Fire Setter Intervention Programme

In October, 14 members of CFRS received their Fire Setter Advisor training which was delivered at the Flash Point Centre by Doug Osborne of Roehampton University London.

What is the Fire Setter Intervention Programme?

The aim of the programme is to help children and young people aged up to 18 understand and control the feelings and circumstances that lead them to set fires.

Is there really a fire setting problem in Cornwall?

Most children show a natural interest and curiosity in fire, however for some young people this interest can develop into something more dangerous. Without help and guidance, fire setting behaviour

can become increasingly serious and lead to injury, damage to property and tragically, death. The number of arson attacks in Cornwall is surprisingly high, in the year 2008/2009 there were 587 recorded incidents of arson.

What can we do about it?

We now have a dedicated team of Fire Setter Advisors who have received some of the most comprehensive training available. These Advisors will arrange to visit the child or young person involved, find out more information and determine the best way in which to deal with the case. No two cases will be the same as each child and young person is uniquely special and the way in which a Fire Setter Advisor approaches the case will depend on the problems and circumstances involved.



What you can do about it?

Early recognition and confrontation of fire setting behaviour, through a Fire Setter referral can ensure it does not continue into adulthood. Where it is thought that advice and help from one of our Fire Setter Advisors might assist, ask the responsible adult if they would like a visit to be arranged. We cannot force the service on people, only advise them of it.

How can a referral be made?

Getting help is easy, free and confidential. The responsible adult can visit our website at: **www.cornwall.gov.uk/firesetter**

Alternatively a referral can be made by telephoning **Sharon McGinness at Bodmin Community Fire Station on 01208 72312.**

Safety surgeries at one stop shops

Cornwall Council has launched an initiative that will see CFRS firefighters from local community fire stations holding regular safety surgeries at One Stop Shops throughout Cornwall.

Each of Cornwall Council's 22 One Stop Shops will be hosting information and advice sessions for local firefighters to communicate important safety messages and to speak to people about how to prevent fire in the home and make themselves and their families as safe as possible.

A firefighter will attend their local One Stop Shop once a month for a two hour safety surgery to speak with people and provide potentially life saving advice.

The next phase of the initiative will be rolled out to support the out and

about services in east Cornwall and provide resources for the mobile One Stop Shops in Cornwall.

Cornwall's One Stop Shops already provide advice and information on all council services including housing, benefits, council tax, refuse and recycling. There is also help available to fill in forms, hand in documents and speak to a council specialist either in person or by phone.

Information and advice on home fire safety is available on the Cornwall Council website **www.cornwall.gov.uk/hfsc**



Launching the new safety surgery are CFRS Chief Fire Office Des Tidbury and firefighters Rob Carhart, Dan Fitzpatrick and Phil Hoare with Cornwall Council cabinet member for Customer First, Joan Symons, and Marie Holmes, Manager Bodmin One Stop Shop.



www.firefighterscharity.org.uk

all of our services – one number:

0800 389 8820

Lines open Monday to Friday, 9am to 5pm.

A professional team is waiting to answer any questions, and to help you to apply for the Charity's services.



**The
Fire Fighters
Charity**

Royal Patron Her Majesty the Queen

The Fire Fighters Charity

As Chief Executive for The Fire Fighters Charity for nine months now, I have seen first hand how the vital support services which we provide to Firefighters, fire service personnel and their families, make a real difference to people's lives.

With increasing demand for these services, the main priority for the future will be to make sure that those services we already offer are the best they can be, as well as looking to introduce new services that are needed.

In particular, we will be looking at potential new services to compliment the existing rehabilitation programme, such as the provision of psychological support - an area which fits naturally with therapy and recuperation, but one which will require considerable research

to ensure that it is carried out appropriately and effectively.

Additionally we will be transforming Marine Court recuperation centre in West Sussex into a fully equipped therapy centre, enabling improved provision of services to beneficiaries and allowing us to offer more local services to those living in the south east of the country.

Of course, we wouldn't be able to achieve any of the above without the fantastic support we receive



from all of our volunteers and supporters.

Ensuring our service provision is continually improving is of paramount importance to us all at the charity, and with many positive changes underway, we are looking forward to the future.

Jan Barlow
CEO of The Fire Fighters Charity

2 Wheels Round Rally 2010

On Saturday, 11 September, 35 firefighters and Council staff motor bikers met at Old County Hall to take part in the first motorcycle road safety event.



The aim of the day was to travel in two teams throughout Cornwall to visit every fire station and raise awareness for motorcycle road safety. Each rider was also given the opportunity to support The Fire Fighters Charity with a prize donated by Beaumonts Motorcycles for the rider who raised the most sponsorship.

The weather was on our side and promised to be sunny all day. When the motor bikers rumbled into Old County Hall they were greeted by the fire service road safety unit. Here they had a chance to chat over coffee and meet the team from the safety unit whilst also checking out the safety videos on the purpose built vehicle.

The riders set off up the A30 via Carland Cross to Highgate Hill where they separated into east and west routes for their challenge. The teams successfully navigated their way through Cornwall's winding roads and across water via The King Harry and Bodinnick Ferries. In total, some riders spent 10 hours completing the day (with welcomed rest stops provided by fire stations along the way) and returned safely to the finish line at Truro and Bodmin community fire stations.

In the evening, the riders were welcomed home by a party at Truro Station, which included a charity auction hosted by Pirate FM's Bob McCreadie- raising further money

for the charity. I am pleased to say that everyone had an enjoyable and safe time and between the riders and the party guests, we managed to raise a whopping £1,927 for The Fire Fighters Charity.

I would like to thank all the stations (Penzance, Camborne, Falmouth, Truro, Fowey, Torpoint, Bude and Bodmin) that went out of their way to provide a rest stop for the riders and Orange Watch at Truro for all their hard work in helping to organise the party. The day was a total success and everyone is looking forward to next year!

Kath Sims
Black Watch, Fire Control

National Car Wash Day



Saturday 18 September was National Car Wash day and the majority of the Service's 31 community fire stations got out their buckets and sponges and took part in the event.

Last year's event raised £3,134.37 (including gift aid contributions). **To date this year, stations have raised £4,406.25.**

Perhaps an incentive for this increased effort was the fact that Skinner's Brewery had donated a barrel of beer to the station raising the most money from the car wash. This prize was won by Falmouth



Community Fire Station who raised an amazing £427.

Redruth Community Fire Station raised £260 for the charity and took the opportunity to combine

the car washing with the delivery of free fire safety advice to members of the public who turned up on the day.

People were given the opportunity to have a look around the fire appliances, see the specialist equipment on the station and try on some of the fire kit. As a result, a number of people have now arranged for the crew to visit them at home to carry out free home fire safety checks.



Ladies' Driving Challenge



The next Ladies' Driving Challenge will take place on Sunday 20 March, 2011 at RAF Portreath.

The event offers women the chance to drive a variety of large and unusual vehicles and participants will be able to try their hand at manoeuvring a range of different vehicles including fire engines, trucks and tractors, all kindly donated by local organisations.

Each Ladies' Driving Challenge is unique but at any given event you can look forward to driving at least four or five different types of vehicle, with expert tuition throughout, ensuring you enjoy the special day to the full.

To take control of the wheel for a day all we ask is that you pay a £10 registration fee and raise a minimum of £90 sponsorship. The Ladies' Driving Challenge also makes a fantastic Christmas, birthday, anniversary or Mother's Day present, so if you know someone who would enjoy the experiences this event offers why not purchase a gift voucher or, alternatively, get a group of friends together for the ultimate girls day out.

If you would like to take part in this fantastic event and try your hand at driving some unusual vehicles, register on line at www.firefighterscharity.org.uk/lcd or if you want to purchase a gift voucher, **contact Pauline Tyldesley at PTyldesley@firefighterscharity.org.uk**

Fire and ice expedition update

As mentioned in the previous edition of Beyond Cover, the fire and ice team have been busy holding a number of fundraisers to raise money for three charities - Help for Heroes, Children with Leukaemia and The Fire Fighters Charity as part of their attempt to climb a 6200m mountain in the Himalayas' known as Island Peak.

Phil Hoare shares his experience from the Saint's Way Walk:

In September around 20 walkers from CFRS and their friends took on the challenge of walking The Saints' Way, a route that took them across Cornwall from coast to coast between Fowey and Padstow, a distance of 28 miles and a few extra for those with poor map reading skills!

Starting at 8am on a late summer's day, the weather was perfect for walking and the walkers took in some of the stunning views as they followed the River Fowey up to Golant, before coming inland and passing through Milltown, Lanlivery and to the halfway point at Lanivet. Here they were joined by others to complete the last 14 miles onto Padstow.

It was an eventful and entertaining day, especially for those who got lost in a field full of cows and those who had to fight their way past a farmer whilst he spread a fresh bit of Cornish dung on his field! Needless to say there were a few tired and dirty walkers who crossed the finish line

who earned their well deserved pint in the Red Lion pub!

My thanks to all those who helped to organise the event, especially friends and family who manned checkpoints and booked walkers in on the day. In total we raised £300.00.

Special thanks to Mervyn Walker for the photos he took and really well done to everyone who took part in the walk, each walker achieved a personal goal and finally, to the two walkers who came in through the darkness, Emma Hobbs and Phil Cooper- well done, amazing achievement and we'll see you again next year!

Since the blisters have all recovered, the fire and ice expedition team have also been busy holding an abseil from Lusty Glaze, and a sponsored row and stepper at ASDA in Bodmin- both raising lots more money for the chosen charities.

The whole fire and ice expedition team would like to thank everyone who has taken part in the events so far- check out the sport section for details on the CFRS fire and ice half marathon!

Fire and ice challenge you to compete in the half marathon!

 Firefighter James Marks has been very busy arranging a half marathon around the grounds of the National Trust's Lanhydrock house, in Bodmin on 27 March 2011.

Proceeds from the entry fee will go towards the fire and ice charities. The marathon will also double

up as the FSSAA half marathon championship race for 2011 and is set to be a cracker!

Anyone wishing to take part can find full details about the marathon and Fire and Ice Expedition via our website at: www.cornwall.gov.uk/fireandice

Follow the fire and Ice Challenge on Facebook, where you can find out the latest news and see photos from all the events.



Football



British Cup

In September this year, for only the second time in the history of the football section, CFRS had to withdraw from the British Cup. This was down to circumstances out of our control and was very disappointing.

English Cup

On 23 September, CFRS were drawn against West Sussex in the preliminary round of the English Cup. The game was played at Wadebridge Football Club and after a hard fought game **Cornwall won 5-3.**

On the 28 October, CFRS travelled to Essex Fire and Rescue Service for the next round of the English Cup. Again, we encountered a few problems with trying to get a good squad of players to travel to the other end of the country and ended up with a scratch squad of 11 including us veterans, Sacha Wheatman (7.1), Lee Griffin (SHQ) and Steve Barclay (2.3).

A little travel weary, Cornwall started the game a lot slower than Essex and before we knew it we were 2

nil down. Once we had settled, we got back into the game with Rob Stapleton (2.1 Red) scoring from a corner and 10 minutes later Adam Townsend (2.2) was fouled in the penalty area to earn CFRS a penalty.

Luke Hodge (7.1 Orange) stepped up and scored. 2 – 2 at half time. The second half was a close affair and with Cornwall dominating most of the play, just could not get in front. With approximately 10 minutes to go, a mistake by Cornwall allowed Essex to gain the advantage and the game finished 3 – 2 to Essex.

Many thanks go to all the players, especially the on call Firefighters from Redruth, Perranporth and St Dennis who made the effort to travel to Essex and perform so well.

Regional 5 a side football tournament

Sunday, 31 October saw Avon Fire and Rescue Service host the regional 5 a side tournament, with the winners representing the South West in the National competition which is held next year.

Teams entered were Avon x 2, Devon and Somerset x 1 and Cornwall x 2.

The day before the competition, a late withdrawal from a number of Cornish players meant that CFRS only had 3 players – Lee Griffin (SHQ), Sacha Wheatman (7.1) and Ashley Rowlands (6.1 Green). We still travelled to Bristol along with Sacha's son Jared and friend Connor to make the numbers up. We played all 3 games of 20 minutes each, winning 1 and losing 2 and we all scored.

The competition ended extremely close with Devon and Somerset Fire and Rescue Service beating Avon on goal difference.

Thanks go to Avon Fire and Rescue, namely Duncan Forrester for organising the tournament and good luck to D&SFRS in the nationals next year.

Future fixtures

CFRS has a home draw against Gloucestershire Fire and Rescue Service in the South West Cup. The game is to be arranged in the New Year.

Lee Griffin

FSSAA Vice Chair and football section secretary

Water Polo: Sunday 17 October

Okehampton swimming pool was the venue for CFRS latest water polo match; they arrived with a couple of players missing but still had a strong team to face the hosts who currently play in the Devon league.

CFRS looked the stronger of the two teams from the start with great passing and swimming which was rewarded when Matt Holden lobbed the Okehampton goalie after receiving a fine pass from Dave Pleasants on the half way line and then quickly added another to make it 2-0 after the first quarter. With the pool only being four lanes wide it got very crowded in the goalmouth area which made the game very scrappy at times, this however

didn't put off Andy Harrison from making some excellent saves. Dave King and Dan Taylor added two more goals before Okehampton finally got on the scoreboard with two well taken shots after some poor defending by CFRS.

With the score after two quarters at 4-2 CFRS needed to up their game to stay on top. With powerful swimming throughout the match Grant Nicholls added a brace of goals with Okehampton replying with one after Rob Pleasants was sent out for foul play. With CFRS having no pool or training time of their own, being 3 goals up allowed them to slow the game down and try out some attacking moves utilising the hole man as the main attack, this however did not always work so they resorted back to throwing the ball as hard as they could into the back of

Okehampton's goal from anywhere in the pool, this eventually paid off with Dave King grabbing three more goals and Rob Pleasants one, after his return from the sin bin.

As the game progressed CFRS substitute Rory Julian entered the pool to allow players to take a well earned breather. With the game entering its final minutes, Okehampton players rallied and managed a late consolation goal to make the final score CFRS 10 Okehampton 4.

Another good result for CFRS who's next match could be against Devon and Cornwall Police in January.

Sam Morris

FSSAA National Swimming Section Secretary



Golf

CFRS golf section update September to October 2010

Truro fun day

On a nice sunny day in September we had our 'bring a non-golfer' day. Unfortunately the non-golfers dropped out, though there were a couple of new faces, one of whom, Ross Ford from Padstow, made an immediate impression, winning with 34 points playing off a handicap of 22; 2nd was Terry Mortimore on 33 followed by Simon Grant on 32, the longest drive went to Andy Mortimore with Gary Jones winning nearest the pin.

South West team championships

October saw us host the South West team championships at Trethorne golf club. Once again the weather stayed fine and the course was in great condition, though this was not reflected in the scores. Only seven points separated the top three teams at the end with Devon and Somerset winning on 147pts with Dorset 2nd on 142pts and Cornwall 3rd on 141pts, Cornwall's team consisted of Andy Mortimore, Martin Murt, Simon Grant, Simon Gregor, Ken Wright and Gary Jones.

Cornwall 349pts Devon and Somerset 321pts

October also saw us take on the might of Devon and Somerset at St Mellion for the President's Cup. Again we were lucky with the weather as the sun shone like a summer's day, playing in fours with two scores to count and the best five group scores being added together for the final team scores. Revenge

was sweet after defeat two weeks earlier in the team championships as we won back the President's Cup with Cornwall accumulating a great total of 349pts some 28 pts ahead of Devon and Somerset who amassed a total of 321pts.



The best fourball went to the team of Jody Freeman, Jason Rowbotham, Neil Blackburn and Peter Wilson from Devon and Somerset, 2nd overall and Cornwall's best were the team of Mark Glanville, Mark Henwood, Pete Jefford and Richard Mansfield, 3rd was Martin Murt, Richard Clemow, Ross Ford and Martin Rickard, 4th was the team of Paul Walker, Gary Andrews, Adrian Cooper and Jim Criddle. The longest drive went to Richard Clemow and the nearest to the pins went to Gary Jones and Pete Jefford.

WM Andy Mortimore

Newquay Community Fire Station

Important Golf dates for 2011:

South West championships:
11-12 May, Trethorne, Cornwall

National pairs:
11-12 May, Garforth, West Yorkshire

Sheriffs cup:
1-3 June, Coxmoor, Nottinghamshire

National stableford:
27-28 July, Wychford, Cheshire

National singles:
3-4 August, Barnsford, Worcestershire

Retired firefighters championships:
23-24 August, Newbury and Crookham, Berkshire

Full details to follow as they become available.

More news & fixtures?

If you have any sporting news or fixtures you would like to include in the March 2011 edition of Beyond Cover, forward it with any photos to: infohub@fire.cornwall.gov.uk by 31 January 2011.

Messages of appreciation

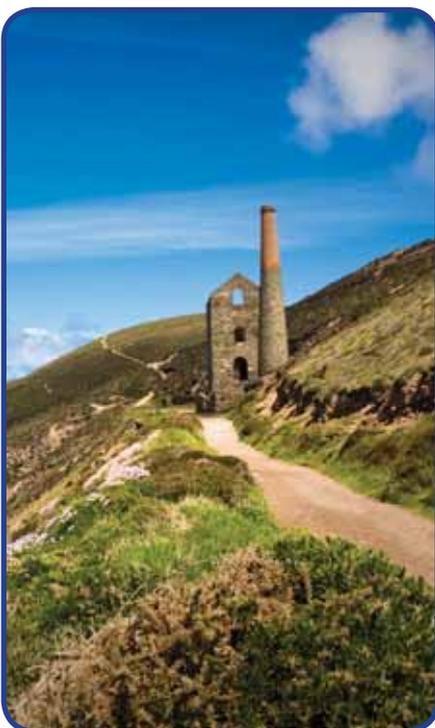
Green watch Bodmin attended an incident at Kernow Close, Bodmin and received this letter of appreciation.

"I just wanted you all to know how grateful I was to the firefighters that attended my house yesterday (23.09.10) following my stupid accident in my kitchen (I will NEVER put anything on my hob again!) You were all so professional and calm, which in turn made me feel more calm. You are all a credit to your profession, once again many thanks"

Julie Benney

Please pass on my thanks to Camborne and either Falmouth or Penzance watch for saving my dog Bayley on Monday when he fell down a mine shaft when out for a walk. The firefighters were fantastic, took control and were very professional.

Heard on Pirate FM on 4 November



Exercise Alchemy: 13.08.2010

CFO Steve Webster (Isles of Scilly) would like to thank operational staff and Emergency Management for their involvement in Exercise Alchemy. Special mentions to Anthony Bartlett, Richard Gibbons, Richard Fedorowicz and John Sweeney.

Retirement evening

I am writing to ask that you pass on my thanks to everyone both past and present within the service, who played some part in my retirement evening on Saturday.

I was overwhelmed and humbled by the number in attendance and the very kind gifts and words that were spoken on Saturday evening. It was also very humbling to receive telephone calls, letters and cards from not only those attending but from friends and colleagues around the country who could not attend. I would like to specifically mention Andy Barrett, Nigel Vincent, Steve Benney, Shaun Roberts and Tamsin Heayn for all their work in the preparation for the evening.

I have been lucky and proud to serve the community of Cornwall and have been fortunate to have a career that I loved and was honoured to be a member of such a great team. I would ask that you pass on my thanks to everyone for their help, guidance and assistance over the past 31.5 years of my service with Cornwall.

Colin Hatch MBE

What's on

December -

**Christmas carol service:
Monday 13 December**

The Chief Fire Officer, Cornwall Fire and Rescue Service, and the Basic Command Unit Commander, Cornwall and Isles of Scilly, invite you to their Christmas carol service at Truro Cathedral on 13 December 2010 at 1930hrs. The service will be followed by mince pies, tea and coffee provided by the WRVS. Everyone is welcome so please join in.

For more information contact Cornwall Fire and Rescue Service on: 01872 323738.

March 2011

**Ladies Driving Challenge:
Sunday 20 March 2011**

**Fire and ice expedition half marathon:
Sunday 27 March 2011**

All community fire and rescue service events can be found on our website at: www.cornwall.gov.uk/freevents

Going green - a guide to recycling

Numerous labels now appear on packaging to advise and promote environmental claims. To ensure these claims are accurate, a set of international standards has been developed known as the Green Claims Code, and is issued by the British Standards Institute.

To help you understand all the symbols you might see, take a glance at the guide below...

The Recycle Mark

The Recycle Mark is a call for action. Please try and recycle whenever possible.



The new packaging symbols

New symbols are now starting to appear on some packaging. They help to identify how different parts of packaging can be recycled.



Widely recycled

65% of people have access to recycling facilities.

Check locally

15% - 65% of people have access to recycling facilities.

Not recycled

less than 15% of people have access to recycling facilities.

Other symbols - These symbols are a guide to how widely different packaging items are recycled; however, you should always follow the advice of your local authority.



The Green Dot

Does NOT necessarily mean that the packaging can be recycled. This is used on packaging in many European countries and signifies that the producer has contributed towards the recycling of packaging.



Plastics

Identifies the type of plastic: PET and HDPE bottles are recycled by the majority of local authorities.



Glass

Please dispose of glass bottles and jars in a bottle bank (but remember to separate colours) or use your glass kerbside collection if you have one.



Recyclable aluminium

Can be placed in an aluminium recycling facility.



Recyclable steel

Can be placed in a steel recycling facility.



Mobius loop

Indicates that an object is capable of being recycled - not that the object has been recycled.



Mobius loop with percentage

Shows the percentage of recycled material contained in the product.



Paper

To be given the National Association of Paper Merchants mark, paper or board must be made from a minimum of 75% genuine waste paper and/or board fibre, no part of which should contain mill produced waste fibre.



Wood

The Forest Stewardship Council logo identifies products which contain wood from well managed forests, independently certified in accordance with the rules of the FSC.



Tidyman

Dispose of this item carefully and thoughtfully. Do not litter. This doesn't relate to recycling, but is a reminder to be a good citizen, disposing of the item in the most appropriate manner.

If you would like this information in another format please contact: Cornwall Council, County Hall, Treyew Road, Truro TR1 3AY or telephone: **0300 1234 100** or email: **enquiries@cornwall.gov.uk**
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